

# RETURN FORM

**INCLUDE THIS FORM IN YOUR RETURN SHIPMENT!**

If this form is not included in the return shipment, the return cannot be accepted.

**RETURN ADDRESS**

Balmain Hair Group B.V  
Attn: Webshop Returns  
Sevillaweg 55A,  
3047 AL, Rotterdam  
The Netherlands

**PERSONAL DETAILS**

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

**REASON FOR RETURN:**

- |                                     |                              |
|-------------------------------------|------------------------------|
| 1. Product differs from expectation | 2. Product defect            |
| 3. Incorrect item received          | 4. Parcel damaged on arrival |

**ITEMS TO BE RETURNED (IN ORIGINAL STATE AND PACKAGING)**

Item	Reason	Quantity
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____
7. _____	_____	_____
8. _____	_____	_____
9. _____	_____	_____
10. _____	_____	_____
11. _____	_____	_____
12. _____	_____	_____

**NOTE:** In case a product is returned that is part of a promotion with a free gift, the free gift need to be returned as well. If a product is part of a price promotion and the promotion no longer holds after the return, the discount does not apply and the original price will be calculated for the remaining products in the order.

**HOW TO RETURN?**

- Complete the return form and add to the parcel with the items that need to be returned.
- Ship the parcel to the return address (mentioned in the right upper corner of this form).
- The costs of returning the package is the customer's responsibility.
- Returns will be refunded within 10 working days.
- The refund will automatically be issued to the bank details you provided in your order.